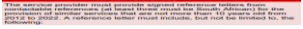




Supplier	Contact Person	Date	Question	Answer
Kankayo Business Solutions	Gcobisa Mokobo	27-Mar-24	Could you please provide the attendance register for yesterday's briefing session	Attendance register sent to all bidders on 3 April 2024 with the briefing session minutes.
Idol	Mehluli Dube		I write to kindly request for an extension of submission of the referenced RFP. We only had the clarification meeting yesterday and due to holidays, most people have taken leave this week.	RFP closing date extended to 24 April 2024, and shared with all the prospective bidders on 3 April 2024.
Dimension Data	Allen Subramoney		Please can we have an extension from 12 April 2024 to 26 April 2024. With all the holidays and the amount of work required, it will be quite difficult to put in a complete and appropriate bid	The tender closing date has been extended from 12 April to 24 April 2024 and shared with all prospective bidders on 3 April 2024.
ADK Technologies	Lebo Mabandu	3-Apr-24	"The expectation from legal aid SA is from the references that the bidder would have provided, will then need to go and do the site visits for the system demonstration." Our references, to whom we have provided a similar solution to the one we wish to recommend to Legal Aid, and who have previously agreed to the system walkthrough are not within the borders of South Africa. We are kindly requesting that a live-video teams /zoom session be allowed with our reference site to complete the client reference and system walkthrough. Please advise if this will be acceptable/ considered.	The BEC will have to visit the sites in person for the demo sessions. Please refer to the extract below from Table 15: Technical proposal evaluation: <i>Client list on contracts awarded for similar services in the past 10 years, of which at least three must be based in South Africa. The client list should contain the following information:</i> 
Moden IT	Zintathu Mazamane	3-Apr-24	I would like to enquire about the bid invitation to Supply and Implement a Unified Cloud-Based ERP Solution for LegalAid SA with Hosting and Operational Support for a Period of Five Years. Our company, ModenIT, intends to respond to the bid as a subcontractor in collaboration with a large enterprise who will act as the main bidder. However, the large enterprise missed the compulsory briefing, although a representative from ModenIT was present. I would like to clarify whether the absence by the main bidder might be an issue that leads to disqualification from the process?	In the event a bidder/bidders are forming a JV for the purpose of responding to the RFP by Legal Aid SA, their submission will be treated as one, save for legislative requirements, e.g. Tax compliance status/CSD registration etc. The sub-contractor must clearly state and indicate their details as per Annexure 3: Company authorized representative details, the bidding entities will be verified against the attendance register and thus validate their adherence to the compulsory briefing session requirement. An attendance of one (of the bidding entities) is regarded as an attendance of the JV. "In the case of joint ventures or consortiums the bidder must demonstrate that at least one of the parties to the bid response attended the briefing session."
Oracle South Africa	Ndu Mabaso	27-Mar-24	Please clarify on the below. Both number i. and ii. are exactly the same. Does number ii. Perhaps refer to an electronic copy via memory stick? As per the previous submission? 25.3 Bidders must submit their bid responses as follows: i. One (1) Original file inclusive of RFP Document, Technical/ Functional Response and Pricing/Costing. ii. One (1) Original file inclusive of RFP Document, Technical/ Functional Response and Pricing/Costing.	The document was revised to read: 25.3 Bidders must submit their bid responses as follows: i. One (1) original file inclusive of RFP Document, Technical/ Functional Response and Pricing/Costing. ii. A copy of original file inclusive of RFP Document, Technical/ Functional Response and Pricing/Costing on the USB The revised document was published on the 27 March 2024 on the Legal Aid SA website.
EWCS,Inc	Likitha Avula	4-Apr-24	Therefore, we kindly request an extension of the RFP proposal due date. This additional time will allow us to ensure our proposal aligns perfectly with your requirements and showcases the full extent of our offerings.	RFP closing date extended and shared with all the prospective bidders on 3 April 2024.
Aitron	Lucky Dlamini	28-Mar-24	We have some concerns that we'd like for you to clarify around licensing. If I'm not mistaken, I think I heard you say that you have 200 users on your current system, is that correct? I'd also like to confirm if the 1000 concurrent users have licenses, and if so, what kind of licenses? Please also confirm that you have an EA with Microsoft and that we can quote you on the EA.	The licensing information provided is for the As-is system. Each system may be licensed differently and as such we have provided the pricing template that licensing is part of the cost and must be outlined and that licensing should be accounted for five years. Your pricing should contain the implementation, support and maintenance including the licensing and hosting for the period of five years. Note: Legal aid has about 2700 employees which currently have access to employee self service such as eleave, attendance register and e-payroll.
Oracle South Africa	Nondumiso Mabaso	5-Apr-24	We urgent need clarification on the below 3 items please for our Legal Team who are currently reviewing the RFP for all docs to be signed and submitted. 1. In document "Legal Aid SA – Unified RFP_27.03.2024, page 37 you mention "Annexure 3" as per below screenshot have ever we do have Annexure 3 in our possession. Is there another document we are suppose to received which is Annexure 3? please clarify on the below. On document "Legal Aid SA – Unified RFP_27.03.2024, page 37 you refer to "Sample Contracts, Warranty and Escrow" What are you referring to here?. Is this a sample of our standard Cloud Agreement you would like us to share? Please clarify what is being asked for. Please also advise if this is a compulsory document?	1. Annexure 3: is attached and will be sent to all bidders as per the briefing session attendance register. 2. Table 11 has a list of deliverables including the below:  2. The service provider is required to provide the details of the corresponding deliverables for each of the milestones as well as the delivery of priced items at these milestones. This milestone in deliverables and supply testing will be the basis for payments for the correspondingly priced items.
			3. In Page 9 of the "Request for Proposal -27 March 2024" you also refer to Special Conditions but they are not enclosed to or somehow included in the documentation shared. Is there a separate document we should be getting that contains these special conditions? 7. Please refer to the section on Special Conditions contained under our 20 for relevant information on appropriate documents, prepared before the bid can be opened.	The required administrative document are outlined on the Legal Aid SA - Unified RFP_27.03.2024, section 16 - Bid Documents Checklist
NTT Data	Xolisa Wulana	5-Apr-24	Question log on attached document	Responses are on the attached document.
Khusele Business Intelligence Technologies	John Mutuma	4-Apr-24	Some of the phases may be collapsed by implementing certain modules concurrently resulting in a shorter project duration. Are we allowed to offer a modified project timeline/deliverables that reflects a shorter, quicker deliverable? 	The service provider is welcome to propose the project plan in line with the proposed solution.